

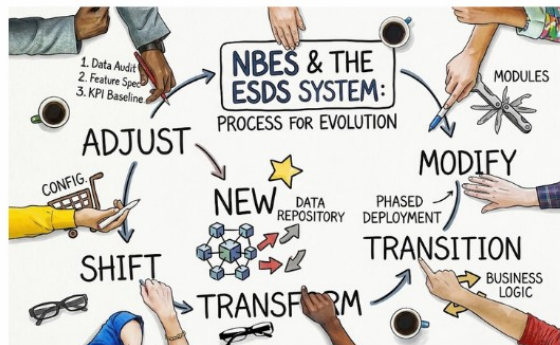


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NBES PROVIDER

NEWSLETTER

Special Topics • Network News • Compliance



Navigating the ESDS Transition

- **Available Resources:** Step-by-step NBES Provider Tutorials have been distributed via email to help bypass glitches and navigate workflows. A comprehensive written NBES Provider ESDS Guide will be distributed by 09/30/26.
- **New Credentialing Flow:** ESDS Enrollment → Email PDCC Confirmation → PDCC Reviews/Claims Task → Provider Receives Next Steps.
- **ESDS Support Tickets:** Tami Kruger has been designated as the NBES Data Manager. Moving forward, when providers submit a ESDS Support Desk ticket, Tami may be assigned to your ticket to assist with ESDS updates as needed.
- **NBES Billing Contacts:** Agencies A-J contact Josette Malcolm (jmalcolm@esfl.org). Agencies K-Z contact Zion Hill (zhill@esfl.org). For escalations, contact Manager Keyshla Rodriguez Melendez (krodriguez-melendez@esfl.org).



NBES REMINDERS

- ✓ Contact FSC regarding IFSP updates/changes
- ✓ Please email PDCC ncardona@esfl.org for external provider credentialing questions.
- ✓ Please forward ESDS confirmations to Natalie for timely reviews.



UPCOMING EVENTS

- ✓ **September 07, 2026**
LABOR DAY – Closed
- ✓ **September 08, 2026**
World Physical Therapy Day
- ✓ **October 01, 2026**
MMA Open Enrollment & Molina MMA active
- ✓ **October 12, 2026**
NBES Quarterly Provider Meeting 11AM via TEAMS

FL-EPIC/ PROFESSIONAL DEVELOPMENT

FL-EPIC is still offering two cohorts each year to initiate the professional development process. This is a paid professional development opportunity, with an additional fee available for providers treating in the natural environment once they complete the initial phase.

With the new ESDS system, providers are able to monitor their completed trainings that are entered into the system by their coaches. It is very important to stay current with video submissions. Under the new ESDS system, if a required video becomes past due, the provider will not be able to bill for the natural environment fee. Providers should make sure they are submitting their videos in a timely manner to avoid interruptions.

PROVIDER CREDENTIALING

Provider Credentialing is working on creating a more streamlined onboarding process.

NEW Providers: Providers who are new to ESDS will need to initiate an enrollment request through the ESDS website. Once the request is submitted, PDCC can claim the task and will then provide confirmation of any additional documentation or information that is still needed. Please email PDCC once a provider enrollment has been submitted to ensure it was received.

ACTIVE Providers: Please email me directly with the provider's name, and I will provide the appropriate next steps.



Quality Assurance Update: Provider record QA reviews are paused while a new, state-aligned monitoring tool is created. Internal provider QAs will begin late 2026, and external providers will begin early 2027.